

Patient Portal



The Key to Access Your Child's Electronic Medical Record (EMR)

Steps to Accessing Portal:

1. Sign up with the front desk. Give them your email address.
2. Next you will receive an email allowing you to activate your account and to create your own password.
3. There is a separate account for each child (It's the way the system is set up- so we can't change this).

You now have a portal account!

You may also download Healow mobile app to link the children in your family and have their health information at your fingertips including: medications, appointments, and personal health records.

Information and Access at your Fingertips

- Review visit summaries of recent office visits including:
 - Allergies
 - Diagnosis
 - Treatment instruction
 - Next appointment
- Request refills online
- View labs/x-ray results that have been received by the doctor
- Ask our nurse questions –general and specific (non-urgent only)
- Check for general messages from the practice
- Request well child, follow up, and consult appointments online
- View future and past appointment dates
- Check balances

How to Access the Portal

- Just sign onto Town Pediatrics website at townpeds.com and click on the "Patient Resources" tab then "Patient Portal".

What if I Forget my Password?

- Call our office for a reset